

Case Study



Company Profile

Duravit is one of the leading manufacturers of designer bathrooms and operates in over 130 countries worldwide. The portfolio includes sanitary ceramics, bathroom furniture, shower and bath tubs, wellness systems, shower toilets, faucets and accessories, as well as installation systems. The interplay of groundbreaking designs, uncompromising product excellence, and a keen sense for human needs distinguishes Duravit.

Technologies



Duravit: From HCL Notes to Microsoft Cloud

Challenge

- Existing of partially implemented M365 structure (due to the pandemic)
- Consolidation of existing Microsoft Teams and Outlook structure
- Distributed Notes infrastructure with many servers worldwide
- Migration of more than 2,500 worldwide users

Solution

- Cloud migration from HCL Notes to Microsoft Cloud using Migration Quest Notes to Exchange Migrator, Suite Migrator, and Quick Systems Manager
- Establishment of a SharePoint training environment
- Introduction of CodeTwo for centrally managed email signatures

Benefit

- Modern IT infrastructure and high security in the Microsoft Cloud
- M365 is perceived as user-friendly by employees – high user acceptance
- Collaborative work as a central positive factor
- Optimized digital workplace – a platform for everything

From IBM Notes / HCL Notes to Microsoft

For many years, Duravit had been a user of IBM Notes / HCL Notes On-Premises with more than 250 applications based on Notes. Due to the pandemic, Duravit had to find a solution to expand their existing HCL Notes On-Premises structure to allow their employees to work remotely from home and enable location-independent work worldwide. Therefore, Duravit introduced Microsoft Teams. The implementation itself was quick and centrally controlled from Germany. To implement their strategy of „one platform for everything“ and dissolve their old Notes-based infrastructure, Duravit looked for an experienced partner. „We wanted a modern architecture with holistic integration into the Microsoft 365 environment,“ described Rainer Schmider, Head of Information Services at Duravit AG, the initial situation. With a holistic concept and experience in switching from HCL Notes to Microsoft, novaCapta was able to convince Duravit.

CodeTwo for M365

Duravit also decided to introduce CodeTwo email signatures, a tool for centrally distributing signatures, disclaimers, and automatic replies. Due to Duravit's many locations, more than 40 server signatures were predefined. With the migration, the tool was rolled out to all relocated employees in parallel.

Global migration in waves

For the gradual migration of existing identities from the tenant, novaCapta established a coexistence of infrastructures. This enabled employees to continue working seamlessly with each other and accessing their data, no matter which system they were still anchored in. The migration was carried out at night to avoid interrupting or disrupting daily work. The large amount of data required the use of 10 migration servers during the peak of mailbox migration, on which the Quest Server

“Through the migration of our working environments to Microsoft and HCL Notes, we now have an optimized, modern infrastructure. This makes it not only easier for IT, but for all colleagues”

Rainer Schmider – Head of Information Services, Duravit AG

Dissolving parallel worlds: Microsoft 365 & HCL Notes

Since Microsoft Teams and Outlook had to be introduced quickly, not only did parallel worlds exist, but also an initial Microsoft tenant with existing identities. The goal was to merge the existing tenant and the identities contained therein with the new identities from the Active Directory. For this purpose, novaCapta created a script that automatically processed the merging of users. The existing structure was dissolved one after the other. „The merging of the cloud-only accounts with the local identities in Azure Active Directory worked very well“, said Rainer Schmider, Head of Information Services at Duravit AG.

was operated. In addition, the novaCapta Migration Manager was used to take over partially automated migration steps that were not covered by Quest. This enabled, among other things, the central conversion of mail routing and the revocation of Notes access after successful migration. The respective site communication was handled by Duravit itself. Thus, the global locations were informed and prepared for the upcoming move.

„With Microsoft 365, we have a contemporary solution that is also perceived by employees as modern and user-friendly. The user acceptance is correspondingly high. In particular, collaborative work on documents - from anywhere - is repeatedly perceived positively“. explains Rainer Schmider, Head of Information Services, Duravit AG.

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